

Rodier Law Offices, Inc.

A Revolution Group Customer Success Story

ABOUT RODIER LAW

Rodier Law Offices, Inc., a full-service law firm headquartered in Columbus, OH, was founded by Attorney and Entrepreneur Ian Rodier in 1989 with a goal to provide customers with efficient and cost effective legal services that made sense.

Now operating in over eleven cities around the country, Rodier Law Offices, Inc. is continuously growing based on the relationships they build with their clients everyday and their desire to help as many people as possible. Rodier Law Offices specializes in litigation, personal injury and business work, and the entire staff is dedicated to working toward peaceful and amicable solutions.

THE CHALLENGES

As with most small-medium sized law firms, Rodier found themselves struggling to find reliable and responsive IT assistance that would not only allow them to continue to work on their day-to-day activities but also propel them into new technology solutions. They were searching for a company that understood how important it was for their business to have less down time and fewer frustrations.

Busy protecting their clients, Rodier Law needed a technology company that understood that clients' needs coming first. They didn't have time to continue searching for technology service providers and solutions – they needed results.

After Rodier recognized their issues, they decided to find a technology services provider that aligned with their core company values. They needed a company that not only understood growth but believed that client satisfaction should be at the forefront of their business.



"Reliability, response time, and ability to service our software were all criteria we looked for in a technology service provider prior to making our selection. With Revolution Group, we knew that their response and assistance would always be there for us."

> Pam Rodier, Business Manager Rodier Law Firm

THE SOLUTION

Shortly after Rodier Law Offices partnered with Revolution Group to solve their technology frustrations, Revolution Group suggested and ultimately migrated them to Office 365. Office 365 was a strategic move for Rodier Law to enable and promote greater productivity through simplifying processes and procedures.

In addition to increased productivity, Office 365 allows Rodier Law to access their company's software with nothing but a device and an internet connection. Document editing and sharing has also become streamlined in Office 365. Now, when you make a change to a file, regardless of your location when you make the edits, the next person who views the file will see the updated document with the changes you made. Implementing Office 365 was just part of a forward thinking plan to enable Rodier Law to have access to all of the necessary technology and tools to make their day-to-day operations run as smoothly as possible.

THE VERDICT

Since selecting Revolution Group as their choice for technology services provider, Rodier Law has seen vast improvements in their technology footprint.

Because the Office 365 project rollout went so smoothly, Rodier was excited to begin their next technology update project: decommissioning an old 2003 OS Server. Once again, Revolution Group was quick and efficient with their task, and completed the project with a very satisfied Rodier Law Firm.

"We are very likely to recommend Revolution Group if we see a peer company facing the same technology struggles as we did. We can always reach someone at Revolution Group when we need them and they do everything to ensure all of our problems are dealt with. On top of that, they always help solve issues when they arise and are constantly looking ahead to the future needs of our firm."

> Pam Rodier, Business Manager Rodier Law Firm





About Revolution Group

Revolution Group is a top-rated, award-winning technology services provider in Central Ohio. Revolution Group can solve your business bottlenecks by gaining insight into your day-to-day business processes and providing your company with solutions that will streamline those processes. Revolution Group allows organizations to discover their full potential and then take the appropriate actions based on those discoveries. Not only does Revolution Group provide their customers with managed IT services, they also provide Salesforce consulting and implementation services, and ERP Manufacturing services.

For more information about Revolution Group, visit <u>www.revolutiongroup.com</u>, read our blog, or follow us on the social media sites below.

